

FACT SHEET

COVID-19 CLEANING AND DISINFECTANT PRINCIPLES



As member of the Auto Glass industry we are taking the Coronavirus (COVID-19) pandemic seriously. The safety and health of our customers and employees is our highest priority. We will continue to follow the Australian Government Environmental Cleaning and Disinfection Principles for COVID-19 as we adjust our business practices in order to address current challenges.



ADDITIONAL STEPS THAT WE ARE TAKING

GENERAL PREVENTATIVE MEASURES THAT WE ARE TAKING

1. FREQUENT HAND SANITISATION BETWEEN PERSONAL INTERACTIONS AND AS MANY TIMES AS POSSIBLE THROUGHOUT THE DAY AND ENCOURAGE CUSTOMERS TO DO THE SAME.
2. AVOIDING TOUCHING NOSE, EYES AND MOUTH.
3. PRACTICING RESPIRATORY HYGIENE BY COUGHING OR SNEEZING INTO A BENT ELBOW OR TISSUE AND THEN IMMEDIATELY DISPOSING OF THE TISSUE.
4. PRACTICING 'SOCIAL DISTANCING' INCLUDING NO SHAKING OF HANDS AND MAINTAINING 1.5M DISTANCE AT ALL TIMES.

1. CLEAN AND DISINFECT CUSTOMER AREAS FREQUENTLY.
2. ASK CUSTOMERS TO REMOVE ALL PERSONAL ITEMS FROM VEHICLES AT DROP-OFF TO AVOID INDIRECT CONTACT TRANSMITTANCE.
3. PROVIDE DIGITAL PAPER WORK.
4. NOT ACCEPTING CASH OR CHEQUE PAYMENTS.
5. CUSTOMERS NOT REQUIRED TO SIGN ON JOB COMPLETION.
6. USE DISPOSABLE GLOVES AND RESPIRATOR MASKS IN HIGH RISK AREAS.
7. DISINFECT THE REPAIR AREA OF CUSTOMERS VEHICLES ON ARRIVAL AND AFTER ALL REPAIRS HAVE BEEN COMPLETED.

FOR OUR SAFETY AND YOURS

We ask our customers to advise us immediately if they are feeling unwell or have flu like systems or have been requested to self isolate or have been in contact with a person who has tested positive for COVID-19 so the job can be scheduled for a safer and convenient time in the future.